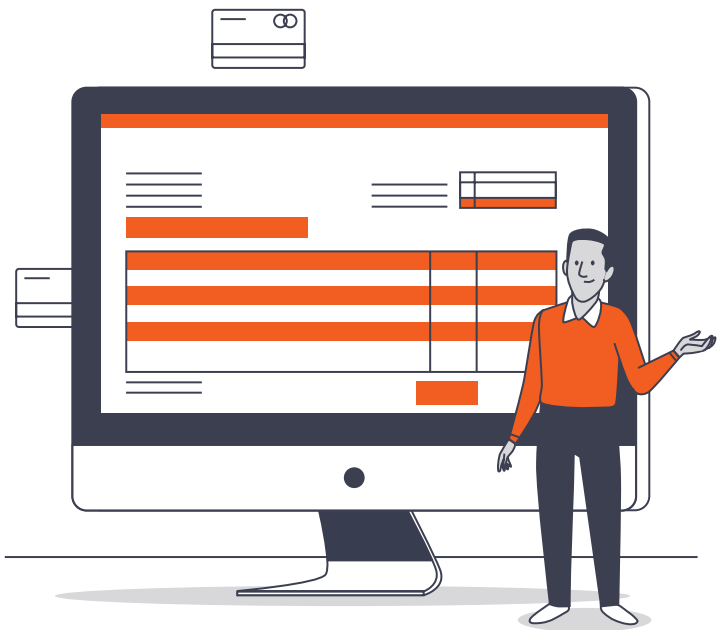


Success Story

**Certified billing
platform for NiCKEL**

Certified software for communication and invoicing



To gain a foothold in the Portuguese market, NiCKEL, a payment institution of the BNP Paribas Group, needed a certified, automated billing solution with rapid implementation.

Transformation

Implementation of a software solution for the automatic communication of invoices and credit notes in compliance with Portuguese legal and tax requirements.

Challenge

To quickly implement a certified billing system with the confidence, credibility and full compliance that NiCKEL needs to operate in Portugal.

Results

+2500

invoices made available
online

SAF-T

generation and
immediate submission
to the Tax Authority

Automatic monthly
submissions of
**stamp duty
declarations**
to the Tax Authority

NiCKEL entry into Portugal

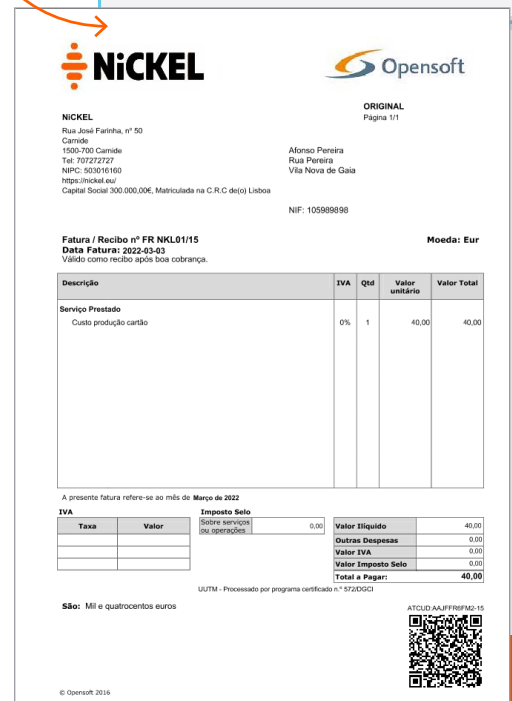
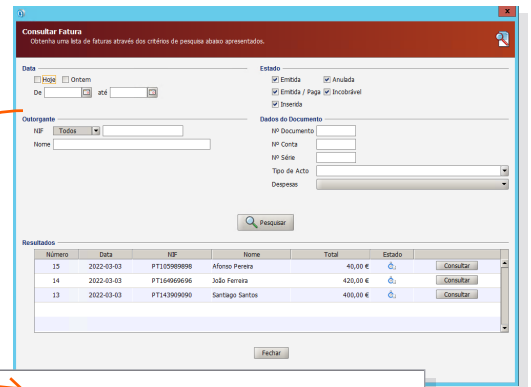
NiCKEL, which focuses on providing financial services that prioritise proximity to its customers, needed a software solution to automate the issuance of tax documents (invoices and credit notes) for its services and enable the digital submission of these documents to its customers. In addition, the company needed to fulfil Portugal's specific tax obligations, including reporting Imposto do Selo (stamp duty) and SAF-T to the Tax Authority.

The solution

A Opensoft's extensive experience in implementing certified billing processes, especially in the banking and notary sector, was one of the reasons why NiCKEL chose Opensoft's billing solution: the solution automates the issuing of service invoices to customers and ensures that the SAF-T file is submitted to the Portuguese Tax Authority.

It fulfils the specific requirements of Portuguese legislation, facilitating NiCKEL's market entry while ensuring full compliance with applicable laws, allowing NiCKEL to focus on its core business, which is crucial for a successful start in the Portuguese market.

"This partnership emphasises one of our objectives: to facilitate access to financial services for Portuguese citizens and to work towards strengthening confidence in this sector. For this reason, we have chosen Opensoft, a company with more than 20 years of experience in providing technological consulting and digital transformation services. Opensoft was recommended to us by other reputable companies for its credibility and quality of service. We were sure that Opensoft was the right partner to help us implement all the certified billing processes," explains João Guerra, CEO of NiCKEL in Portugal.



Advantages of the solution

Opensoft offers the market an AT-certified billing application. The solution offers the following main advantages:

- Fast implementation of the billing system;
- Automatic generation and submission of SAF-T (PT) files to the Tax Authority;
- Automatic reporting of stamp duty declarations (DMIS in Portuguese) to the Tax Authority;
- Integration of documents with the bank's home banking and CRM systems via web services.

Opensoft continues to support NiCKEL in accelerating its activities in Portugal and contributes to the digital transformation of its processes and services.

About Opensoft

Opensoft is a Portuguese company with over 20 years of experience in software development and technology consulting. We are a trusted technology partner with the skills and expertise required to accelerate your organisation's digital transformation projects, focusing on growth, scalability and improving customer relationships and satisfaction.

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